

# Terms and Conditions

Payment terms are discussed prior to ordering merchandise. Invoices are due upon receipt of goods unless credit terms are authorized. Net 30 day terms are standard for loyal customers. There are no warranties of merchandise. Damaged merchandise may be returned for credit, refunded, or exchanged. Action must be taken within 7 days of receipt of goods. All blank or unimprinted apparel may be returned within a 7 day period which will include a 15% re-stocking fee. Any product or service errors like printing, style, color, etc. will be reviewed on a job to job basis before credit will be issued. Virtual product proofs must be approved by e-mail. Approvals of proofs state the customer is satisfied with the product and imprint and is accepting liability. There is an over run and under run allowance of 10% for advertising specialty products.